

## **Quality Management Policy Statement**

Mibus Bros (Aust) Pty. Ltd. is committed to meeting and exceeding client satisfaction through the provision of quality, cost effective services within Civil, Bulk Earthworks, Quarry Products, Transport and Logistics, Wet and Dry Plant Hire and Crushing & Screening services.

We pride ourselves on our ability to provide flexible options aimed at achieving enduring relationships with our Clients. These objectives will be accomplished through:

- Setting and monitoring effective performance indicators that promote operational improvements at all functional levels of the business
- Meeting the requirements of ISO 9001:2015 as well as all Regulatory and Legislative requirements, as well as those specified by our Clients
- Planned reviews and regular audits of our Integrated Management System (IMS) elements at functional and project levels
- The development of skills and competencies of Mibus Bros personnel aimed to improve company performance and delivery capability
- Targeted selection of suppliers and subcontractors and subsequent proactive management of same during delivery of services on our projects
- The utilisation of our resources, information and knowledge efficiently and effectively
- Obtaining and responding to Client feedback both during and after project delivery

Mibus Bros management show commitment to this Policy through the provision of skilled resources at all levels of the business, ongoing training and proactive interaction with personnel at all levels.

It is our goal to deliver our works in such a way as to provide services to our Clients and the community for the betterment of all.

The requirements of this Policy will be communicated through our induction processes and be displayed in the office, on our projects where applicable, and made available via the company website.

John Weichert General Manager

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